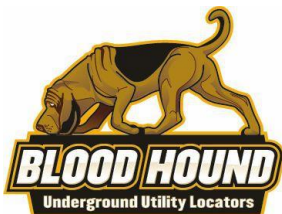




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**Benefit of the Month / Ohio Convention & Expo**

This is the place to recharge, network and collect information with your business in mind. Whether attending seminars with accredited CEU hours for licensed contractors, or seeing and talking with manufacturer reps and suppliers about new and familiar products to help you work more efficiently day in and day out, you won't want to be anywhere else.



**ACCO Annual Meeting** Join us on March 3 for the ACCO Annual Meeting. Review 2015 activities, receive an ACCA update from President/CEO Paul Stalknecht and have the opportunity to approve ACCA bylaw updates and changes.

**The Latest on New DOE HVAC Efficiency Standards** the Dept. of Energy has issued several documents in the last two months establishing new efficiency standards for a variety of HVAC products. Other classes of equipment—specifically residential gas furnaces and residential central air conditioners and heat pumps—are in deliberation. [More here >>](#)

**News for your Business...**

- >[Top Regulatory Issues of 2016](#)
- >[Get Great Customer Service in 4 Steps](#)
- >[Is your business protected if a key employee leaves?](#)
- >[A Creative and Effective New Way to Manage Millennial Employees](#)

**Coming Soon... "16 in 16"**

